

AROUND THE BLOCK

MASSACHUSETTS DEPARTMENT OF CORRECTION NEWSLETTER



In This Issue

Division FeatureOffice of Investigative
Services
Torch Run

Debate at OCCC
Performance Measures
Correctional Employees
Of the Year

Spotlight
Lemuel Shattuck Hospital
Correctional Unit

Job Shadow Day
Toys for Tots
Staff Recognition
Promotions &
Retirements

Director of Outreach & Engagement

Christopher Fallon

Director of Public AffairsDiane Wiffin

Editor Jaileen A. Hopkins

Design Cara Savelli



Newsletter printed by Massachusetts Correctional Industries



Left to right: Hanna Kulis, John Titus, Jim Hogan and Kyle Titus.



By Shirley Gibson & Stefanie Embree

The Office of Investigative Services (OIS) has a dual mission: the promotion of the Department's Core Values and the protection of overall public safety. The first is achieved through Internal Investigations. Facts are gathered in a timely and accurate manner and findings are made that promote accountability and uphold the highest ethical standards to support and preserve a safe and humane correctional environment. The latter is achieved by working jointly with local, state and federal criminal justice and law enforcement partners.

Under the direction of Chief Paul Oxford, OIS is divided into three units: the Internal Affairs Unit (IAU), the Central Intelligence Unit (CIU) and the Fugitive Apprehension Unit (FAU), as well as support staff.

The IAU is responsible for investigating Category II complaints of employee misconduct and complex or sensitive matters. Category II complaints are incidents of a more serious infraction of the DOC rules, regulations, policies, post orders, or federal, state or local laws. The purpose of these investigations is to collect evidence that supports or refutes the alleged misconduct. OIS is also responsible for the review and approval of all Category I complaints and investigations (those complaints to be investigated by the superintendent/division head, which, in general, involve minor infractions of the rules, regulations, policies, or post orders) submitted by the facilities.

The CIU maintains a safe and secure operation for staff, visitors, inmates and the general public by identifying, certifying and monitoring security threat group activity; and coordinating all intelligence and investigative abilities with fellow criminal justice agencies. Daily and weekly intelligence reports are created and shared with key departmental staff. The CIU assists IPS team investigations, hosts monthly intelligence meetings attended by numerous agencies, and provides training as needed.

The FAU was formed in 1983 to address the number of escapes within the DOC. The FAU's main responsibility is to respond to institutional escapes and quickly return the inmate to custody. FAU members perform a number of other assignments involving Fugitive from Justice Complaints, Security Risk Reviews, Protective Custody reviews, and institutional liaisons with Inner Perimeter Security. FAU has members that work with the Joint Terrorism Task Force and the FBI.

OIS will continue to move forward in areas of security, confidentiality, integrity and professionalism. Through enhancements in technology services, implementation of more effective communication measures, continued training and collaborative efforts with local, state and federal agencies, the Office of Investigative Services will continue to grow and present a level of professionalism we can all be proud of.



Left to right: Special Assistant Stefanie Embree, Chief Paul Oxford and Executive Assistant Shirley Gibson.



CO Jim Hogan Helps Complete Torch Run By Pamela MacEachern

On June 17, 2009, Correction Officer James Hogan (MASAC) ran in the second annual Bristol County leg of the law enforcement Torch Run - a five mile fun run. The Flame of Hope travels across Massachusetts to bring awareness to the Special Olympics and the athletes who participate in the Games.

This past summer, the 2009 Special Olympics Massachusetts Summer Games were held at Harvard Stadium. What a sight it was to see the motorcycles escort the Flame of Hope into that stadium- the cheers raising the rafters and smiles lighting up the entire stadium.

Jim Hogan was one of several law enforcement runners who donated their time and money to ensure that these Summer Games continue. Law enforcement officers from Attleboro, Norton, Mansfield, Easton, and North Attleboro all ran in the Bristol County leg of the run. It is one of the largest grassroots fund-raising programs benefitting the Special Olympics. In fact, all 50 states have some version of the Torch Run each year.

In addition, Jim ran in the Jolly Jaunt in December, another 5K run to benefit the Special Olympics. This run was organized by the Special Olympics of Massachusetts and is open to anyone interested in raising money for this worthwhile cause.

If you are interested in running the law enforcement Torch Run, you can visit the Massachusetts Fraternal Order of Police website (www.massfop.org) in April or May to register. You can also contact Jim Hogan at MASAC as he will be the contact person for any Department of Correction staff who want to run. He is very interested in raising the number of runners from the Department. When you call him ask him about the people he met. Ask him about the athletes who ran with him. Ask him about the young people in the picture with him. There is nothing quite like the smile of a champion!

Criminal Justice Students Debate at OCCC

By Dr. Jo-Ann Della Giustina, Assistant Professor of Criminal Justice, Bridgewater State College

It was not your average college debate.

This one was held inside Old Colony Correctional Center and featured a team of Bridgewater State College (BSC) students testing their knowledge and rhetorical skills against

All was quiet in the gymnasium as the final guests took their seats and the moderator explained the rules of the debate. This year's debate question was: How could \$5 million dollars of federal stimulus money be most effectively invested toward crime reduction in the state of Massachusetts?

The students argued for investing the money in the community while the men argued for investing the money in prison programming.

There were compelling arguments on both sides, and plenty of cheers for each team. While the judges declared the OCCC men from Toastmasters the winners, everyone was deemed by organizers as a winner that day.

What made this day momentous was witnessing how people from different communities can share a vision and work together in ways that foster hope and bring about transformation.

This was the second such debate for the BSC students, who are involved with Toastmasters, an international organization devoted to developing public speaking skills. The BSC students involved were Donna Molloy, Stephanie Alves, Jill Preston, Kelly Lafontaine, and Brian Kennedy.

The first debate was held last April as part of Dr. Della Giustina's Restorative Justice class. That team included Dan Campbell, Nicholas Zinni, Kerry Wells, Adam Foss, Nate Carlson, and Andrew Patota.

Almost three years ago volunteers from BSC, along with Dr. Della Giustina, began participating in the prison's weekend Alternatives to Violence Project workshops. She then expanded the service learning opportunities to include a speakers series involving criminal justice students. It is from these endeavors that the idea for debates emerged.

Several officials were on hand for the recent debate, including DOC Commissioner Harold W. Clarke, EOPSS Secretary Mary Elizabeth Heffernan (representing Gov. Deval Patrick's office), DOC senior management, OCCC staff and administration, BSC Acting Dean Rita Miller, as well as 150 prisoners.



Left to right: BSC Acting Dean Rita Miller, BSC Director of Community and College Partnerships Susan McCombe, Brian Kennedy, Kelly Lafontaine, Jillian Preston, EOPSS Secretary Mary Elizabeth Heffernan, DOC Commissioner Harold W. Clarke, Stephanie Alves, Dr. Jo-Ann Della Giustina and Donna Molloy.

Correctional Employee of the Year Awards

By Diane Wiffin

Massachusetts Department of Correction employees were among the honorees at the 2009 Correctional Employee of the Year 12th Annual Awards held December 18, 2009 at the State House. Secretary of the Executive | Award at the State House. Office of Public Safety and Security Mary Elizabeth Heffernan, former Secretary Kevin M. Burke, Commissioner Harold W. Clarke as well as County Sheriffs and other elected officials recognized correctional employees for their bravery and dedication to public service.

Some of the recipients of the Correctional Employee of the Year

Correction Officers Joshua P. Foster and Mark A. Marchand, MCI Cedar Junction, received Meritorious Recognition Awards. In separate incidents, CO Foster and CO Marchand subdued and secured inmates who had assaulted other Correction Officers. Their quick and professional responses restored order and prevented further injuries.

Souza Baranowski Correctional Center's Sgt. Jay Brule, Sgt. Christopher Hyde, CO Daniel Flynn, CO Thomas Titus, CO Alejandro Santiago, CO Sean Cronin and CO David Lomme received the Medal of Honor Group Award for their team response to an inmate's violent assault on another Correction Officer, saving his life. These Officers placed themselves in imminent danger upon entering the unit as the inmate was wielding multiple weapons.

Lt. James Roberts, Lt. Brian Collins, Lt. Ronald Bissonette, Lt. Michael Gambale, Sgt. John Houle, CO David Read, CO Patterson Lemay, CO Adam Vazquez, CO Michael Domingos and CO Robert Palanza, from MCI Norfolk, received the Medal of Honor Group Award for their response when an inmate set his sheet on fire in his cell. These officers quickly extinguished the fire, demonstrating their training and resolving a crisis which would have impacted the overall safety of the facility.

When a citizen called Bridgewater State Hospital requesting to be evaluated, Administrative Assistant Ann Marie Picone was able to use her considerable communication skills to ensure that he would receive appropriate treatment by having another employee call the Brockton Police Department and Brockton Hospital, while she guided him to the hospital. She was presented with the Meritorious Recognition Award.

Correction Officer Judith Glynn, Massachusetts Alcohol and Substance Abuse Center, was recognized with the Community Service Award. She and her husband have three children. Two have cystic fibrosis. For 11 years, Judy and her husband, as chairpersons of the Glynn Group, have been involved in the planning of the annual Cystic Fibrosis Ski Challenge Weekend at Bretton Woods, and raised over \$40,000 during the 2009 weekend.

Commissioner Harold W. Clarke said, "As public safety professionals, correctional employees have a tremendous responsibility to the public we serve. We work together to ensure that offenders leave our custody better prepared to reenter their communities and lead productive lives."



Gail Simms and Lisa Sampson at the ASCA training seminar.

Performance Measures

By Diane Silva

The Association of State Correctional Administrators (ASCA) is a national association dedicated to the improvement of correctional services. ASCA is a major source of professional development, support, and information as well as an influence in the development of national public policy. ASCA's Executive Committee is comprised of successful correctional leaders throughout the county. Our own Commissioner, Harold W. Clarke, has served as Past President.

One of the many areas in which ASCA seeks to improve correctional services is through the exchange of uniform performance based data. ASCA has created consistent and meaningful measures and a mechanism to collect and share this information electronically. This is referred to as PBMS or Performance Based Measures System. In doing so, perspective and comparisons can be made both internal and external to each system. The sharing of existing and successful measures contributes to improved performance. Massachusetts is well on its way to contributing our data. Many of you provide data regularly to the Performance Measures Division but most may not have known why this information is needed or how it is used. Your efforts have paved the way for Massachusetts to soon be one of six states nationally to meet the reporting requirements set by ASCA.

In November 2009, ASCA invited states to participate in a two day training seminar in Colorado to enhance the skills of the participants in understanding Performance Based Measures and to learn the specifics on collecting and loading data in to the system. Lisa Sampson, Deputy Director, Research and Planning Division, and Gail Simms, EDP Systems Analyst, Performance Measures Division, represented Massachusetts and were active participants in this exciting opportunity. The training was featured in the November 2009 publication of Corrections Directions.

Lemuel Shattuck Hospital Correctional Unit

By Superintendent James T. Walsh

24/7, 365 days a year, the Lemuel Shattuck Hospital Correctional Unit (LSHCU) delivers compassionate medical and psychiatric care to thousands of inmates, sometimes requiring multi-disciplinary treatment and support, which promotes their health, well being, rehabilitation and recovery.

The Department of Correction and the Department of Public Health have developed an impressive partnership and collaborative working relationship. Our agencies have worked together to not only enhance the quality of medical care but also to improve the security measures and living conditions at the LSHCU, specifically the overnight unit.

The DOC maintains two secure lock-up wards at the LSHCU, the daily holding area and the overnight unit. The overnight unit was constructed in 1974 to provide safe and secure healthcare and medical services to state, county and federal inmates. Many inmates are often admitted and therefore required to stay overnight for periods that may last as long as several weeks. During their stay, inmates receive the same medical attention that one would receive in a community hospital.

In a joint venture with the hospital a new video recording camera system was installed in both units. The ability to monitor and record serious incidents dramatically enhanced security operations. In conjunction with the DOC cameras, we can tie in with the Department of Public Health Police, thus giving us the capability to monitor activities throughout both buildings as well as the parking lots.

The physical structure on the overnight unit has seen further security improvements. Three newly constructed rooms have opened which address inmate and staff safety. These rooms are state of the art and include a handicap shower bathroom and two secure rooms for behavioral or high risk inmates.

Captain Paul Craven, a 33-year veteran responsible for the supervision of the DOC holding area has seen many changes over the years. When asked to share his comments on improvements at the Shattuck, Captain Craven said, "The security cameras have been a tremendous improvement because we now have complete coverage of both the buildings and the entire property which dramatically improve overall safety, which is always our number one priority."

I would like to commend the entire work force of correctional staff at the LSH for their commitment, hard work and dedication to duty.



8 North Staff



Holding Staff



Left to right: CO Turco in DOC Holding Area, CO Forlano in DOC Holding Area Control, and CO's Achin and Leone escorting an inmate.

History of Lemuel Shattuck Hospital Correctional Unit

By Lt. Douglas Adams

The Lemuel Shattuck Hospital Correctional Unit (LSHCU) located in Jamaica Plain, MA is a unique facility within the Massachusetts Department of Correction. The facility operations are a collaborative effort between the Massachusetts Department of Public Health and the DOC, designed to provide federal, state, and county inmates and detainees with access to advanced and acute medical care which cannot be provided at the correctional facilities located in Massachusetts

The LSHCU first opened in the late 1970s as a seven bed ward on the 8-South Unit. Less than two years later, the DOC and Department of Public Health entered into an agreement to provide medical services to all DOC inmates.

Further expansion followed in 1982 with the opening of a new Outpatient Department (OPD) Holding Area, and in 1987 with the opening of a 15-bed ward on Unit 8-North. At that time, the LSHCU began to handle most outpatient care for the DOC. In 1989, the 8-North Unit was expanded to increase the unit's capacity to 30 beds. The DOC Holding Area (OPD) was relocated in 1990 to its present location which contains 10 inmate holding cells and is capable of housing approximately 80 inmates.

In the fall 2007, security renovations were completed in the Solarium of the 8-North Unit. The renovations included dividing the Solarium into a four man room on one side and two secure security cells on the other side for high risk inmates. Just recently, the 8-North Unit added a secure shower and bathroom to further enhance operations and increase security.

The LSHCU is presently comprised of two distinct operations overseen by Superintendent James T. Walsh Jr. and Deputy Superintendent Brian Burgwinkle. Approximately 12,000 inmates pass through LSHCU on an annual basis receiving medical services and care.

The 8 North Unit is located on the eighth floor of the hospital. Its mission is to provide inmates and detainees a safe and secure environment in which to be housed while receiving medical treatment and providing access to necessary in-patient hospital services. Captain Donna Driscoll and the 8 North staff do this while ensuring the security and safety of the inmates, detainees, staff, and general public who also utilize the hospital services.

The DOC Holding Area is located on the ground floor of the hospital and provides a safe and secure environment to hold inmates and detainees until they are escorted to their scheduled outpatient appointments within the hospital. Captain Paul Craven and his staff oversee the daily operations within this unit.

In addition to these two units, in April 2009, LSHCU began providing security coverage for all state inmates admitted to the hospital's Intensive Care Unit.

Shattuck's Field Training Program By Sergeant Mark J. Hobart

SPOTLIGHT ON LSHCU

The Shattuck welcomed seven new officers this past September 2009 from Recruit Training Class 306. Awaiting them were five experienced, skilled and knowledgeable field training officers (FTO).



FTO meeting

The FTO's are Officer Patricia Robinson, Sergeants Keith Barboza, Phillip Heels, Brian Purcell and myself. The new officers were preassigned and paired to their adviser according to shift and familiarity. The Field Training Program was designed to last for 12 weeks, offering new staff an opportunity to learn directly from line staff and their contact training officer, while maintaining close supervision. Additionally, the program offered an innovative and pro-active approach for the younger officers to seek guidance and/or assistance for any reason. The FTO's encouraged questions and mentored the new staff in various ways, including dealing with stress that is often associated with correctional work.

At the conclusion of the first phase (12 weeks), the consensus was that this pilot program met with favorable results and was a positive learning experience. "All the FTO's have been excellent role models and a positive influence. I think when new officers report for their first day on the job, expectations and uncertainty can really overwhelm them. My FTO's helped ease the new recruits into their roles. I am very proud of all them and my entire work force," said Superintendent James Walsh.

At the LSHCU the institutional layout is ideal for this type of program. For example, in the 8 North Unit, the FTO's can provide constant observation and can coach each of the new recruits. One FTO in particular, Officer Patricia Robinson, has been instrumental in ensuring the program's success. Patty's tireless work ethic is evident by her willingness to lead by example and be readily available to help and lend a hand for all trainees.

The Shattuck endorses a "team approach" not only in mentoring these young recruits but also in the daily operations as well. Overall, the program has made a positive influence on the new recruits and veteran officers at LSHCU. All staff have been extremely receptive to the Field Training Program. In fact, many have expressed their thoughts on wishing that they had the same opportunity when they had first started.

Lt. Douglas Adams (28 year veteran) summed the program up this way, "A positive program that can only promote positive results." Words well spoken.

Superintendent Walsh would like to share the LSHCU mission statement: To provide a safe and secure environment where quality health care is delivered to incarcerated individuals from all venues in partnership with the Department of Public Health. We serve the public trust through a compassionate, competent and professional workforce committed to Public Safety.



+

Job Shadow Day

By James Callahan, Outreach Manager for the Office of Diversity

On January 15, 2010, the Department of Correction facilitated its first official Job Shadow Day with five criminal justice students from Bridgewater State College. The students were able to shadow staff from the Old Colony Correctional Center (OCCC) and the Massachusetts Treatment Center.



Job Shadow Day at the Treatment Center

The day started at OCCC where the students were met by Deputy Superintendent of Operations James Ferreira and CPO C Maureen Damiano. The students were given a brief orientation on emergency procedures by Sgt. Henrigues and then a tour of the facility. After the tour the students had the opportunity of shadowing five CPOs and were able to observe rounds, hearings and inmate conferences. The group also sat down with Superintendent Steven O'Brien to discuss the operation of the facility along with a Q&A session. The time was completed at Old Colony with a fantastic lunch from the Culinary Arts Program.

The students spent half the day at Old Colony then headed over to the Massachusetts Treatment Center (MTC). At the MTC, the students were met by Superintendent Robert Murphy, Deputy Superintendent of Classification John Luongo, Director of Classification Michael Thomas and Training Sgt. Jackie Burgo-Centeio. Supt. Murphy and Deputy Luongo explained the mission of the MTC. Emergency procedures were presented by Sgt Centeio. Before shadowing with the CPOs, the students were given a tour of the facility by Deputy Luongo, Director Thomas, and Sgt Centeio.

The launch of the Job Shadow Day was a huge success. The host facilities provided invaluable insights and information to the students. The students expressed appreciation for the time and effort that went into making this an informative day for each of them.

Some testimonials from the students:

"Thank you for coordinating my Job Shadow Day at the Bridgewater Correctional Complex this past Friday. I appreciated receiving a tour of the different parts of the prison, as well as all of the offices and administrative parts of the jail. I also liked learning about the types of projects that are partaking at the prison. I appreciate that you took your own time out to give us this opportunity and I thought that it was very resourceful for me. Thank you for your help and valuable insight."

-Chris Anderson. (Criminal Justice Student, Bridgewater State College)

"I just want to thank you again for offering the Department of Correction Job Shadow Program and allowing us to participate in it. I had an enjoyable time learning about the facility and everything that goes on there, and also what corrections is all about, it could possibly be a career I choose in the future. I had a great time the whole day visiting both Old Colony and the Treatment Center. I met lots of great people involved in corrections and have a different view on what corrections is all about. Again thank you for this opportunity." -Shawn Tuite (Criminal Justice Student, Bridgewater State College)

DOC and Mass. National Guard help make Toys for Tots a Total Success By Diane Wiffin

The DOC, along with the Massachusetts National Guard, has a long history of generously supporting the United States Marine Corps Reserves in its annual Toys for Tots drive. For 62 years, this toy drive has made the holidays happier for thousands of children.

The 2009 Toys for Tots Drive was a total success, judging from the looks of the truck filled with over

2200 presents donated by DOC staff and the Mass. National Guard. DOC Commissioner Harold W. Clarke is pictured with Major General Joseph C. Carter, Adjutant General of the Massachusetts National Guard, CO Robert McInnis and CO Michael Blanchette as they prepare the truck for departure to the Toys for Tots collection center.

"Because of the big hearts of DOC employees, bins in our facilities overflowed with trucks, games, stuffed animals and dolls," said Commissioner Clarke.

"I want to thank everyone in the Mass. National Guard who participated in this year's toy drive," said Major General Carter.



Left to right: CO Blanchette, Commissioner Clarke, Major General Carter and CO McInnis

Community Correspondents Network

Nelson Alves

Peter Brown Kathleen Doyle Sherry Elliot Christopher Fallon Sharon Ficco Joy Gallant Bet Gentz Paul Henderson Jaileen Hopkins Claire Kilawee-Corsini Carol Lawton Mary Lynch Debra Moschos Anne Manning Gregory McCann Brenda Melanson John O'Malley Paul Ruane Cara Savelli Kyra Silva Gary Temple Timothy Tenney Michael Thomas Mari Lou Whalen Diane Wiffin

We're on the Web!

www.mass.gov/doc

Massachusetts Department of Correction

Massachusetts Department of Correction DOC Central Headquarters 50 Maple Street Suite 3 Milford, MA 01757

Commissioner Harold W. Clarke

Staff Recognition

Everyday correctional staff dedicate themselves to public safety. Inside the DOC, they create a safe environment for staff and inmates. This was illustrated by a recent incident at OCCC.

OCCC Superintendent Steven O'Brien wants to recognize Captains Ken Ayala and John Camelo for their leadership and staff who performed so well on February 1, 2010. At approximately 10:42 PM, Officer Michael Lewis while conducting a round in the MPU Unit found that an inmate had severely lacerated his right arm. The officer initiated Emergency Response Procedure via two-way radio by calling a code 99 in MPU.

The response team, led by Lt. Corey Cotta, entered the unit and convinced the inmate to surrender the razorblade. Responding Officers McGinn, McMorrow, Lee, Lewis and Andrews secured the inmate and removed him from his cell. Medical staff, Elizabeth Stephanian RN, Marion Yuille LPN and Phyllis Santaskas LPN, provided emergency medical treatment for the inmate's life threatening injury. Officer Michael McGinn kept constant pressure on the wounds to slow blood loss as he was transported to NMS. He was relieved by Officer John Rodrigues who maintained pressure until EMT's arrived. The inmate was transported to a local hospital then med-flighted to a Boston hospital for further treatment

The inmate would have lost his life if it were not for the leadership of Lt. Cotta, the professionalism of unit and responding staff, as well as the immediate medical care given by nursing staff.

Retirements November - January

Anderson Jr, Paul F—11/1987 Anderson, Diane—12/1983 Arpano, Sheila J—10/1981 Augusto, Jonathan M—12/1989 Bartee, Linda L—12/1983 Bell, Scott A—04/1988 Bonci, Thomas E—09/1977 Bosworth, Dana A—08/1989 Bourdeau, Mark S—11/1987 Buckley, Richard F—08/1987 Campbell III, Donald A—12/1986 Chase, David W—12/1990 Crowley, Timothy J - 08/1988
Doucet, Angie M—11/1995
Driscoll, Thomas B—07/1976
Foley, Edward J—05/1976
Folger, Edward E—06/1984
Germain, Paul E—08/1976
Gonsalves, Ronald—02/1986
Hakkinen, Francis H—12/1996
Heath, Charles E—10/1989
Hoey, Robert J— 10/1991
Johnson, Ronald—04/1980
Kelly, Denise M—04/1987

Kirkland, William T—12/1980
Laaksonen, Kenneth V—01/1995
Ladouceur, Brian J—12/1989
Lamoureux Jr, Emest V—04/1988
Lezcano, Eloida—06/1988
L'Heureux, Joanne M—10/1985
Malloy, Edward T—05/1990
McDemott Jr, Harold R—06/1977
Moitozo Jr, Gabriel J—12/1975
Nunes, Arlene F—02/1985
Pacitto, William R—11/1989
Parent, Roger W—06/1988
Poitras, Daniel J—02/1998

Renaghan, Albert M—03/1988
Risman, Harris I—02/1992
Scully, Kathleen L—11/1987
Shetler, Wayne A—02/1994
Warner-Poitras, Judith A—07/1995
Woods, Eon K—01/1989
Benoit Jr, Robert E—10/1989
Curtin, Cecilia I—07/1988
Deleo, John F—11/1989
McCarthy, Robert P—02/1998
Miranda, Steven L—10/1987
Taft, Howard R—02/1983
Thorn, Steven C—04/1980

Promotions November – January

Anderson, Judith L Brockelman, Christine Machado, Joseph P March, Matthew P McGuire, Jeffrey P Minckler, Gregory L Montaquila, Daniel P Ringer, David S